



Dear valued seller,

Thanks for choosing Mixmasters Productions as your audio broker!

Can you please provide us with the information below that we need from you before we can set up a listing.

Can you also please read our terms and conditions, and shipping instructions below, and acknowledge that you have read them and agreed.

Please complete this form, and email it to sales@mixmasters.com.au or fax to 08 8219 0048

Thanks,

The Mixmasters Team

Your contact details –

Full Name:

Home phone:

Mobile:

e-mail:

Address:

Description of item:

Model Number:

Age/Condition:

Photos attached: Yes or No

Price wanted:

Our Terms –

1) The listing is non-exclusive and free.

2) We take a commission from a sale only, based on the following scale –

20% for the first \$1500

10% over \$1500

3) We organise shipping and charge the buyer for this cost. We use TNT Express.

See shipping instructions below.

4) The seller must invoice Mixmasters Productions once a sale has been made, and this invoice will be paid once we have established that the item has arrived with buyer, and that the buyer is satisfied that the item is as advertised.

5) If a unit is faulty, or DOA, the buyer can choose to have the unit returned, and a full refund given. Mixmasters are not responsible for faulty items, including damage in transit. If you wish to have your item insured in transit, please let us know, and we will obtain a quote prior to shipping.

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SAVING THE DIGITAL WORLD**



Shipping with Mixmasters Productions

WHAT YOU NEED TO KNOW

- Mixmasters will not accept responsibility for goods damaged in transit that are not packed by us.
- Mixmasters will not accept responsibility for goods damaged in transit that have been packed by us when we have packed the item to the best of our ability and to the specification that we would deem safe for transit.
- Freight companies will not accept responsibility for goods damaged in transit without extra insurance coverage.

WHAT WILL HAPPEN?

- Our shipping department will contact you to confirm all of your contact details, provide contact details to put on your box, and our account number.
- You must have your item packed and be able to provide us with the total weight and package dimensions.
- Confirm if you want to undertake cover with our insurance policy.
- We book collections to take place in the afternoon between 2 and 5pm. There must be someone at your nominated address during that time.

PACKING INSTRUCTIONS

You will require:

- A strong cardboard box.
- Bubble wrap
- Foam Peanuts / sheets of packing paper / pieces of foam
- Packing tape

Most of the equipment we transport is 19" rack equipment. Common problems that we encounter with damaged goods are damaged rack ears, or cosmetic damage to knobs / switches.

We bubble wrap 19" rack mounting equipment 2- 3 times over and fold excess at the ends of the rack ears. A suitable size box for 19" rack equipment is 57 x 46 x 20 cm.

Foam peanuts packed into the base of the box with the unit placed on top will assist with impact. Foam pieces / rolled up cardboard, excess newspaper placed at the sides of the rack ears and front and back of the unit will prevent any cosmetic damage on impact. A top up of foam pieces that fill the remaining space in the box to prevent any movement of the item once inside the box will prevent heavy items placed on the box making contact with the unit inside.

For expensive items, we would suggest placing the packaged box into another box and fill in any spaces with excess foam pieces etc. Simply put, the more you can protect the item, the safer it will travel.

Microphones

We recommend that you bubble wrap the microphone, and place in a box well suited to its size, and fill in any gaps in the box with foam pieces etc to prevent movement and tape up accordingly.

Other items

Please contact our Shipping department to confirm how best to pack your item.

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